# Behavioral Health Integration Stakeholder Advisory Group Meeting Minutes

May 26, 2021

## **Stakeholder Advisory Group Members**

| Name                 | Affiliation/ Designation                   | Attendance |
|----------------------|--|------------|
| Gail Avent           | Total Family Care Coalition                | Present    |
| Matt Biel            | MedStar Health                             |            |
| Robert Buck          | Family Preservation Services, Inc.         |            |
| James Campbell       | PSI  |            |
|                      | DC Metropolitan Foster and Adoptive Parent | Present    |
| Irma Clay            | Association                                | Flesent    |
| Tanya Covington      | Consumer and Caregiver                     |            |
| Dr. Beth Crawford    | Maryland Family Resource                   |            |
| Marc Dalton, MD,     |  | Dragant    |
| MPH                  | HSCSN Health Plan                          | Present    |
| Sheandinita M. Dyson | McClendon Center                           | Present    |
| Mark Fracasso, MD    | MedStar Family Choice-DC                   | Present    |
| Christine Golden     | HSCSN Health Plan                          | Present    |
| Sharra Greer         | Children's Law Center                      |            |
| Jean Harris          | NAMI DC                                    |            |
| Sarah Hoffman        | Children's National Hospital               | Present    |
| Donise Holley        | Consumer and Former Caregiver              |            |
| Katrina Huey         | Consumer                                   |            |
| Gayle Hurt           | DC Hospital Association                    | Present    |
| Rhonda Johnson       | Certified Peer Specialist                  | Present    |
| Mark LeVota          | DC Behavioral Health Care Association      | Present    |
| Michele May          | Deaf Reach, Inc.                           |            |
| Dr. Yavar Moghimi    | AmeriHealth Caritas DC                     | Present    |
| Maria Nunez          | Capital Clubhouse, Inc.                    |            |
| Dr. Lavdena Orr      | AmeriHealth Caritas DC                     | Present    |
| Jenise Jo Patterson  | Parent Watch Inc.                          | Present    |
| Jennifer Pauk        | Unity Health Care                          |            |
| Michael Pickering    | RAP, Inc.                                  | Present    |
| Shawnique Poole      | Consumer                                   | Present    |
| Juanita Price        | Hillcrest Children and Family Center       |            |
| Dr. Randy Pumphrey   | Whitman-Walker Health                      |            |
| Patricia Quinn       | DC Primary Care Association                |            |
| Elizabeth Reddick    | Consumer                                   |            |
| Christy Respress     | Pathways to Housing                        | Present    |
| Sabrina Richardson   | Caregiver                                  |            |
| Eric Scharf          | Depression and Bipolar Support Alliance    |            |

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| Dr. Richard         |  |         |  |
| Schottenfeld        | Howard University Hospital               |         |  |
| Senora Simpson      | BH Planning Council/Caregiver            |         |  |
| John Smith          | Prestige Healthcare                      |         |  |
| Dr. Mario Testani   | Beacon Health Options                    | Present |  |
| Fari Ghamina Tumpe  | Consumer                                 |         |  |
| Karin Werner        | La Clinica Del Pueblo                    | Present |  |
| Joan Williams       | SOME                                     |         |  |
| Samuel Williams, MD | Magellan Health                          | Present |  |
| Karyn Wills, MD,    |  |         |  |
| CHIE                | CareFirst CHPDC                          |         |  |
| Joan Yengo          | Mary's Center                            |         |  |
|                     |  |         |  |
| Alvin Hinkle        | Department of Behavioral Health          |         |  |
| Maude Holt          | Department of Health Care Finance        |         |  |
| Yolanda Lyles       | Department of Aging and Community Living |         |  |
| Thomas McQueen      | Department of Health                     | Present |  |
| Angele Moss-Baker   | Department of Behavioral Health          | Present |  |
| Paul Scotman        | Child and Family Services Agency         | Present |  |
| Omotunde Sowole-    | Department of Health                     | Dungant |  |
| West                | Department of Health                     | Present |  |
| Kenan Zamore        | Department of Health                     |         |  |

### **Additional District Government Attendees**

| Name                  | Office or Agency                  |
|-----------------------|-----------------------------------|
| Melisa Byrd           | Department of Health Care Finance |
| Dr. Barbara J. Bazron | Department of Behavioral Health   |
| Amelia Whitman        | Department of Health Care Finance |
| Atiya Jackson         | Department of Behavioral Health   |
| Ellyon Bell           | Department of Health Care Finance |
| Deniz Soyer           | Department of Health Care Finance |
| Jennifer Joyce        | Department of Health Care Finance |

#### **Public Attendees**

| Name              | Role   | Organization         |
|-------------------|--------|----------------------|
| Megan Thomas      | Public | Aurrera Health Group |
| Karen Ostlie      | Public | Catholic Charities   |
| Jenneil Magpantay | Public | Aurrera Health Group |

- Updates
  - Jean Harris with NAMI DC has been added as the consumer organization members of the executive committee.
  - The Stakeholder Advisory Group Charter was approved.
- Dr. Bazron thanked everyone for their participation on Stakeholder Advisory Group.
  The input from this group is very important and will help us ensure we are
  incorporating the input and knowledge of those on the ground in the decisions we are
  making.
- 2. Work Group Updates

Work Group Co-Chairs

- Some work groups have started meeting, while others are still scheduling their initial meetings.
- 3. Work Groups will utilize reporting template (shared later in the presentation) to report out on their topics and to allow the SAG to compile a final report.

# **Reporting Template**

#### Work Group:

Topic:

**Recommendations** (*Please provide a 1-2 sentence description of 3-5 consensus recommendations from your work group related to this topic.*):

**Behavioral Health Transformation Principles** (Please note the Behavioral Health Transformation Principle(s) that these recommendations address and briefly explain how they connect to the principles identified. The transformation principles are: Embrace a Population Health Framework; Provide Person-Centered Care; Ensure Parity; Improve Quality; Promote Health Equity; and Promote Value, Efficiency, and Coordination):

**Expected Impact** (Please summarize the expected impact of these recommendations or any other reasoning you wish to provide):

**Additional Opportunities for Consideration** (Please describe any additional opportunities that the District government should consider when developing plans related to this topic, as appropriate. This may include items on which the group could not achieve consensus or that the group did not feel warranted a full recommendation.):

Additional Risks and Barriers for Consideration (Please describe any additional risks and barriers that the District government should consider when developing plans related to this topic, as appropriate. This may include items on which the group could not achieve consensus or that the group did not feel warranted a full recommendation.):

**Attachments** (If there are attachments related to this topic that your Work Group would like to include with further details on the recommendations being made, please note those documents here):

- Expectations:
  - Approximately 4 hours/month of meetings
  - o Potential work outside of meetings, as needed
  - DHCF/DBH staff liaison to be designated to provide staff support (forthcoming)
  - Each work group will receive a baseline presentation from the corresponding internal Work Stream lead.
- Key Topics for each Work Group

- Work Group 1 Services to Carve-In
  - Case Management and Care Coordination
  - Services to Carve-In
- Work Group 2 MCO Contractual Considerations
  - Consistency in MCO Standards & Procedures
  - Permanent MCO Contract Policies
  - Short-term MCO Contract Policies ("Bridge Policies")
  - MCO Preparedness and Transition
- Work Group 3 Beneficiary and Provider Education and Training
  - Provider Training and Technical Assistance Plan
  - Beneficiary Education and Communications Plan
- o Work Group 4 Performance Measures and Population Monitoring
  - Provider Performance Measures
  - MCO Performance Measures
- a. Work Group 1 Services to Carve-In
  - Work Group 1 has held two two-hour meetings. The first focused on services to carve-in, which is the current priority because of the rate study. The group walked through the list of services, which fell into three categories.
    - o Existing Services with no changes to service scope
    - o Existing services with change of scope
    - o New Services that should be under consideration
  - In first two meetings, the work group collected input from stakeholders regarding what they felt was high priority for the rate study.
    - o Dr. Bazron asked whether rationale was included in the recommendations.
      - Dr. Moghimi indicated that there was discussion that was captured in the meeting minutes.
      - Dr. Bazron indicated that it would be helpful to leadership if rationale was included.
  - The second topic discussed was care coordination and case management
    - There was a fairly uniform feeling that peer support services should be standalone services to broaden it
    - A lot of providers were concerned about unique identifiers for billing codes and distinctions
    - Or. Bazron noted that discussions on place of service are completed, the work group should think about evidencebased practices specifically as some of them have very specific requirements regarding place of services. In some cases, CMS also has requirements.

- Next meeting will be on June 16, when the work group will be looking at management of local dollars and resources and continuing conversation around care coordination and case management.
- b. Work Group 2 MCO Contractual Considerations
  - Work Group 2 is working to schedule their first meeting. It has been delayed due to
- c. Work Group 3 Beneficiary and Provider Education and Training
  - Work Group 3 co-chairs will be meeting with their liaison to start scheduling soon.
- d. Work Group 4 Performance Measures and Population Monitoring
  - Work Group 4 has had two meetings to discuss performance measures and population monitoring.
    - They have not moved towards making recommendations yet. Travis Auth, Work Stream 4 lead, gave a presentation to share current thinking.
  - Work Group 4 has noted the importance of considering special populations, including pregnant women, returning citizens and children.
  - They also discussed the need to address IT and data sharing agreements so MCOs, provider organizations, and other stakeholders are able to communicate effectively and can share information in efficient and effective ways.
  - The Work Group looked at two approaches to collaborative care –
    focused on making sure strengthening areas that we know need
    improvement. Other care approaches were discussed as well.
  - They also discussed the importance of tracking social and informal supports – recognizing community resources that are not health care resources, but also connect people to health care resources

4. Public Comment Members of the Public

5. Next Steps and Adjournment

Angele Moss-Baker, DBH